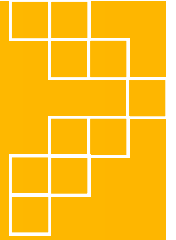


# Unified Communications Readiness HealthCheck



Ensure you have the infrastructure necessary to support a unified communications solution.

## Understand how ready you are to use unified communications.

**Cost reduction and improved collaboration are only two key benefits of a unified communications solution.**

Technology that provides the ability to seamlessly communicate using email, instant messaging and voice communication is now readily available, and can deliver benefits to organisations of all sizes, in all industries.

With these solutions becoming more accessible, and with the potential to integrate them within line of business applications, the time is right for organisations to embrace this model of communication.

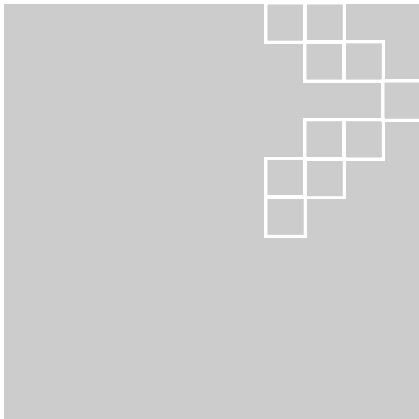
But where does one start? What do you want to achieve by adopting a unified communications solution? How does one know whether they can utilise a unified communications solution? Will the underlying bandwidth and infrastructure support such a solution? And which areas within the organisation will have the most to gain?

These questions – and many more – need to be asked and answered to understand the benefits that could be gained from such a solution. Ultimately, these are all contributing factors for any business case for this type of service.

Intergen's Unified Communications Readiness HealthCheck is designed to help your organisation understand what opportunities there are to utilise unified communications, and how ready your infrastructure is to support it.

While targeted at the needs surrounding the use of the Microsoft Office Communications Server range of offerings, this HealthCheck offering will help your organisation achieve a holistic view of how ready it is to utilise unified communications.





## Unified Communications Readiness HealthCheck\_

### Customer Profile

This service is ideal for organisations who want to:

- » Understand their level of readiness to adopt a unified communications solution
- » Review their bandwidth capacity in light of what might be required by a unified communications solution
- » Determine which aspects of a unified communication solution may be appropriate for the organisation's needed
- » Identify areas of the organisation, line of business applications and other services that would benefit from unified communications



## Service Overview

Our Unified Communications Readiness HealthCheck service includes:

- » **Strategy Review.** Review of your organisation's strategy and how the use of unified communications could assist – at a high level – these goals being achieved.
- » **Role Review.** A high level analysis of the typical roles within your organisation in order to identify which roles could benefit from a unified communications solution.
- » **Infrastructure Review.** An analysis of your organisation's locations, distribution of staff (including mobile requirements) and supporting server and network infrastructure, including Microsoft Exchange and the use of Active Directory.
- » **Technology Review.** A review of your organisation's existing technology platform and standards, including server and client operating system, standard desktop applications and other core line of business applications.

The Unified Communications Readiness HealthCheck service delivers a report that summarises our findings and provides an overview of the status of your infrastructure and its readiness to support a unified communications solution.

This information can then be used as input into any business case, while also laying the groundwork for any implementation that may occur.

Note: The deliverables referenced above are representative of the base service offering. These deliverables can be customised or expanded according to your business requirements.

## Pricing

The Unified Communications Readiness HealthCheck service costs \$5,000, excluding GST and disbursements.

If you have specific requirements, then please contact us to discuss them.

If your organisation has an existing Microsoft-based unified communications

### Key Benefits

- We can assist your organisation to:
- » Identify the key drivers for your organisation when it comes to adopting a unified communications solution
  - » Identify areas within the organisation which could benefit from unified communications
  - » Determine the aspects of unified communications that will deliver the most value or will address particular needs
  - » Quickly understand how ready your organisation's infrastructure is to support a unified communications solution

solution, then please consider the InterGen Unified Communications Optimisation HealthCheck which will provide an analysis of your existing implementation and areas for improvement.

## More information

Contact InterGen now to book your Unified Communications Readiness HealthCheck, or visit [www.intergen.co.nz](http://www.intergen.co.nz) for more information.

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